



## GENERAL TERMS AND CONDITIONS OF SALE FOR THE “LOUNGE PASS” SERVICE

### 1. SERVICE DEFINITION

The “Lounge Pass” is an optional service that allows passenger to access one or more TN partner lounges, depending on the option selected at the time of purchase.

Two options are offered:

#### a. Option 1: Departure Only

This option grants access to the departure airport lounge for flights operated by Air Tahiti Nui.

#### b. Option 2: Departure & Transit

This option grants access to the departure airport lounge as well as the transit airport lounge, for an itinerary operated by Air Tahiti Nui

Note: The lounge is accessible no earlier than three (3) hours before the flight departure.

### 2. RESERVATION CONDITIONS AND RESTRICTIONS

The « Lounge Pass » service is personal and non-transferable to a third party.

a. The “Departure Only” option is offered and available for use exclusively at the following departure stations served by Air Tahiti Nui:

- Papeete (PPT)
- Los Angeles (LAX)
- Paris (CDG)
- Auckland (AKL)
- Narita (NRT)

Note: The “Departure Only” option is not available at the transit airport (e.g.: CDG-LAX-PPT; LAX-PPT-AKL).

b. The “Departure & Transit” option is offered and available for use exclusively at departure and transit stations served by Air Tahiti Nui for the following itineraries:

- LAX-AKL via PPT
- AKL-LAX via PPT
- PPT-CDG via LAX
- CDG-PPT via LAX

The “Lounge Pass” service is subject to availability and quota.





It can be booked at the following point of sales:

- Online at <https://www.airtahitinui.com>
- Air Tahiti Nui travel agency in Papeete, Tahiti
- By phone with our sales consultants
- In travel agencies
- At the airport/check-in counters up to 1 hour before departure.

The fare applies per passenger and per departure point.

The adult fare applies to children under 12 years old.

This service is free for infants under 2 years old.

The « Lounge Pass » service is available:

- For passengers holding a ticket with a TN flight number on flights operated by Air Tahiti Nui.
- Only at the airport, for passengers holding “other airlines” tickets number on flights operated by Air Tahiti Nui.

The « Lounge Pass » is not available:

- For unaccompanied Minors (UM).
- For passengers traveling alone who do not meet the minimum legal age in each departure point:
  - o 21 years old in United States.
  - o 18 years old in Auckland, Japan, Paris, and Tahiti.
- For passengers traveling on flights operated by Air Tahiti Nui with a codeshare ticket issued by another airline and bearing the other airline’s codeshare flight number.

### 3. PAYMENT

The service is payable at the time of booking, provided the ticket has been issued.

For an online booking where the “Time to Think” option has been purchased; payment for the service may be deferred within 72 hours after booking.

### 4. MODIFICATION

The service can be modified free of charge in case of a change to the original travel date for which the service was associated, subject to availability on the new desired travel date.





## 5. REFUND

The service is refundable if:

- The ticket associated with the service is refundable, and the customer requests a refund for their unused ticket.
- Air Tahiti Nui was unable to provide the service for operational reasons related to operating irregularities, safety and/or security requirements.
- A full upgrade is purchased, allowing travel in a higher class than originally planned for the entire segment (e.g.: Papeete-Paris CDG or Paris CDG-Papeete), and includes lounge access on the day of departure. Only passengers who have purchased lounge access before the full upgrade are eligible for a refund of this service

The service is non-refundable if:

- The ticket associated with the service is non-refundable.
- You decide not to use the service at departure for which it was purchased.
- A partial upgrade is purchased, allowing travel in a higher class than originally planned for part of a segment (e.g.: on the Papeete-Paris CDG segment, the partial upgrade applies either to the Papeete-Los Angeles leg or the Los Angeles-Paris CDG leg)

## 6. PRESENT GENERAL TERMS AND CONDITIONS OF SALE

The client booking a “Lounge Pass” may only do so for themselves or for a person duly authorized to book on their behalf, hereinafter referred to as “Mandated Passenger.” In this latter case, the Mandated Passenger is deemed to have read and accepted these Conditions; the Client guarantees compliance by the Mandated Passenger with all these Conditions.

Air Tahiti Nui reserves the right to modify the Present General Terms and Conditions of Sale at any time. Subscriptions to the “Lounge Pass” service will be subject to the General Terms and Conditions of Sale in effect at the booking time.

